Act!V19 Premium
System Requirements1
• 4 GB available hard disk space2
• 1280 x 768 or higher resolution monitor
• Broadband Internet connection
• 2 GB system memory, 4GB for 64-bit OS
• 1.8 GHz processor
• Microsoft Update Service must be current
and running
Works With
• Microsoft® Office 2010, 2013, and 2016
(Latest Service Packs Recommended)
• Internet Mail SMTP / POP33
• Microsoft Internet Explorer® 11
• Google Chrome™ for Windows
Supported Operating Systems
• Windows Server 2008 R2 (64-bit)5
• Windows Server 2011 SBS (64-bit)6
• Windows Server 2012 (64-bit)
• Windows Server 2012 R2 (64-bit)
• Windows 7 SP1 (32-bit and 64-bit)
• Windows 8.1 (32-bit and 64-bit)
• Windows 8.1 Pro (32-bit and 64-bit)
• Windows 8.1 Enterprise (32-bit and 64-bit)
• Windows 10 (32-bit and 64-bit)
Database Server
Act! Premium uses SQL Server® 2014 Express oryour existing installation of SQL Server 2008
R2 or
newer7
. If you would like to use a different edition
of SQL Server other than the one provided, please
consult Microsoft documentation for specific
hardware and software requirements for that
edition.
Act! Premium v19 (access via
web or mobile)
Server System Requirements1
• 4 GB available hard disk space2
• 1280 x 768 or higher resolution monitor
• Broadband Internet connection
• 2 GB system memory, 4 GB for 64-bit OS

1.8 GHz processor
• Network Interface Card
• Router and/or Firewall that supports IPv4
NAT or IPv6

Supported Operating Systems
• Windows Server 2008 R2 (64-bit)5
• Windows Server 2011 SBS (64-bit)6
• Windows Server 2012 (64-bit)
• Windows Server 2012 R2 (64-bit)
• Windows 7 SP1 Professional, Enterprise,
and Ultimate (32-bit and 64-bit)
• Windows 8.1 Pro (32-bit and 64-bit)
• Windows 8.1 Enterprise (32-bit and 64-bit)
• Windows 10 (32-bit and 64-bit)

Database Server
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R2 or newer7
. If you would like to use a different edition
of SQL Server other than the one provided, please consult Microsoft documentation for specific
hardware and software requirements for that edition.

Supported Browsers
• Microsoft Internet Explorer® 11
• Google Chrome™ Browser for Windows
Supported Office Integrations
• Microsoft® Office 2010, 2013 and 2016
(latest service packs recommended)
• Microsoft Word 2010, 2013 and 2016
(required for integration features only, latest
service packs recommended)
• .NET 4.0 (required for integration features
only)

Mobile Client System Requirements
• Safari® for iPad®
• Safari® for iPhone®
• Google Chrome™ Browser for Android
• Internet access to Act! Premium for Web IIS
server

SQL Server Edition
Recommendations
SQL Express limits processor use to a single CPU but allowing multiple cores, memory used by
SQL to 1 GB, and the size of your data file to 10GB. For this reason, we recommend SQL
Standard for any
deployment over 20 users or 5 GB in size, allowing for growth. Individual performance may
vary based on actual database size, hardware variations, and product usage.

Act! V19 Pro
All minimum system requirements are based on a single-user environment (one computer accessing a
local database), and do not represent requirements for optimum performance of your Act!
implementation. Customer registration and activation are required. Your system must meet the
minimum requirements to be eligible for technical

support.
System Requirements
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• Windows Server 2012 (64-bit)
• Windows Server 2012 R2 (64-bit)
• Windows 7 SP1 (32-bit and 64-bit)
• Windows 8.1 (32-bit and 64-bit)
• Windows 8.1 Pro (32-bit and 64-bit)
• Windows 8.1 Enterprise (32-bit and 64-bit)
• Windows 10 (32-bit and 64-bit)
Database Server
Act! Pro uses SQL Server® 2014 Express or your existing installation of SQL Server 2008 R2 or newer7
. If you would like to use a different edition
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requirements for that edition