Act!v20 Premium
System Requirements1
• 4 GB available hard disk space2
• 1280 x 768 or higher resolution monitor
• Broadband Internet connection
• 2 GB system memory, 4GB for 64-bit OS
• 1.8 GHz processor
• Microsoft Update Service must be current
and running
Works With
• Microsoft® Office 2010, 2013, and 2016
(Latest Service Packs Recommended)
• Internet Mail SMTP / POP33
• Microsoft Internet Explorer® 11
• Google Chrome™ for Windows
Supported Operating Systems
• Windows Server 2008 R2 (64-bit)5
• Windows Server 2011 SBS (64-bit)6
• Windows Server 2012 (64-bit)
• Windows Server 2012 R2 (64-bit)
• Windows 7 SP1 (32-bit and 64-bit)
• Windows 8.1 (32-bit and 64-bit)
• Windows 8.1 Pro (32-bit and 64-bit)
• Windows 8.1 Enterprise (32-bit and 64-
bit)
• Windows 10 (32-bit and 64-bit)
Database Server
Act! Premium uses SQL Server® 2014 Express
or your existing installation of SQL Server 2008
R2 or newer7
. If you would like to use a different
edition of SQL Server other than the one
provided, please consult Microsoft
documentation for specific hardware and
software requirements for that edition.

Act! Premium v20(access via
web or mobile)
Server System Requirements1
• 4 GB available hard disk space2
• 1280 x 768 or higher resolution monitor
• Broadband Internet connection

2 GB system memory, 4 GB for 64-bit OS
• 1.8 GHz processor
• Network Interface Card

• Router and/or Firewall that supports
IPv4 NAT or IPv6
Supported Operating Systems
• Windows Server 2008 R2 (64-bit)5
• Windows Server 2011 SBS (64-bit)6
• Windows Server 2012 (64-bit)
• Windows Server 2012 R2 (64-bit)
• Windows 7 SP1 Professional, Enterprise,
and Ultimate (32-bit and 64-bit)
• Windows 8.1 Pro (32-bit and 64-bit)
• Windows 8.1 Enterprise (32-bit and 64-
bit)
• Windows 10 (32-bit and 64-bit)
Database Server
Act! Premium uses SQL Server® 2014 Express
or your existing installation of SQL Server 2008
R2 or newer7
. If you would like to use a different
edition of SQL Server other than the one
provided, please consult Microsoft
documentation for specific hardware and
software requirements for that edition.
Supported Browsers
• Microsoft Internet Explorer® 11
• Google Chrome™ Browser for Windows
Supported Office Integrations
• Microsoft® Office 2010, 2013 and 2016
(latest service packs recommended)
• Microsoft Word 2010, 2013 and 2016
(required for integration features only,
latest service packs recommended)
• .NET 4.0 (required for integration
features only)
Mobile Client System Requirements
• Safari® for iPad®
• Safari® for iPhone®
• Google Chrome™ Browser for Android
• Internet access to Act! Premium for Web

**SQL Server Edition
Recommendations**
SQL Express limits processor use to a single
CPU but allowing multiple cores, memory used
by SQL to 1 GB, and the size of your data file to
10GB. For this reason, we recommend SQL
Standard for any deployment over 20 users or 5

GB in size, allowing for growth. Individual
performance may vary based on actual database
size, hardware variations, and product usage

Act!v20Pro

All minimum system requirements are based ona single-user environment (one computeraccessing a local database), and do not represent requirements for optimum performance of your Act! implementation. Customer registration and activation are required. Your system must meet the minimum requirements to be eligible for
technical support. System Requirements1
• 4 GB available hard disk space2
• 1280 x 768 or higher resolution monitor
• Broadband Internet connection
• 2 GB system memory, 4GB for 64-bit OS
• 1.8 GHz processor
• Network Interface Card
• Microsoft Update Service must be current
and running
Works With
• Microsoft® Office 2010, 2013, and 2016
(Latest Service Packs Recommended)
• Internet Mail SMTP/POP33
• Microsoft Internet Explorer® 11
• Google Chrome™ for Windows
Supported Operating Systems4
• Windows Server 2008 R2 (64-bit)5
• Windows Server 2011 SBS (64-bit)
6
• Windows Server 2012 (64-bit)
• Windows Server 2012 R2 (64-bit)
• Windows 7 SP1 (32-bit and 64-bit)
• Windows 8.1 (32-bit and 64-bit)
• Windows 8.1 Pro (32-bit and 64-bit)
• Windows 8.1 Enterprise (32-bit and 64-
bit)
• Windows 10 (32-bit and 64-bit)
Database Server
Act! Pro uses SQL Server® 2014 Express or
your existing installation of SQL Server 2008 R2
or newer7
. If you would like to use a different
edition of SQL Server other than the one
provided, please consult Microsoft
documentation for specific requirements for that
edition