Act! Premium v21 (access via Windows®)

System Requirements

- 4 GB available hard disk space[2]
- 1280 x 768 or higher resolution monitor
- Broadband Internet connection
- 2 GB system memory, 4GB for 64-bit OS
- 1.8 GHz processor
- Microsoft Update Service must be current and running

Works With

- Microsoft® Office 2016 and 2013
- Microsoft® Exchange and Office 365 for contact and calendar synchronization
- Internet Mail SMTP/POP3[3]

Further information around Exchange support is available [here](#).

Supported Operating Systems[4]

- Windows Server 2016 (64-bit)
- Windows Server 2008 R2 (64-bit)[5]
- Windows Server 2012 (64-bit)
- Windows Server 2012 R2 (64-bit)
- Windows 10 (32-bit and 64-bit)
- Windows 8.1 (32-bit and 64-bit)
- Windows 8.1 Pro (32-bit and 64-bit)
- Windows 8.1 Enterprise (32-bit and 64-bit)
- Windows 7 SP1 (32-bit and 64-bit)

Database Server

Act! Premium uses SQL Server® 2014 Express or your existing installation of SQL Server 2008 R2 or newer. If you would like to use a different edition of SQL Server other than the one provided, please consult Microsoft documentation for specific hardware and software requirements for that edition.

Act! Premium v21 (access via Cloud, web, or mobile)

Server System Requirements[1]

- 4 GB available hard disk space[2]
- 1280 x 768 or higher resolution monitor
- Broadband Internet connection
- 2 GB system memory, 4 GB for 64-bit OS

- 1.8 GHz processor
- Network Interface Card
- Router and/or Firewall that supports IPv4 NAT or IPv6

Supported Operating Systems[4]

- Windows Server 2016 (64-bit)
- Windows Server 2008 R2 (64-bit)[5]
- Windows Server 2012 (64-bit)
- Windows Server 2012 R2 (64-bit)
- Windows 10 (32-bit and 64-bit)
- Windows 8.1 (32-bit and 64-bit)
- Windows 8.1 Pro (32-bit and 64-bit)
- Windows 8.1 Enterprise (32-bit and 64-bit)
- Windows 7 SP1 (32-bit and 64-bit)

Database Server

Act! Premium uses SQL Server® 2014 Express or your existing installation of SQL Server 2008 R2 or newer. If you would like to use a different edition of SQL Server other than the one provided, please consult Microsoft documentation for specific hardware and software requirements for that edition.

Supported Browsers

- Microsoft Internet Explorer® 11
- Google Chrome™ Browser for Windows
- Google Chrome™ Browser for Mac

Supported Office Integrations

- Microsoft® Office 2016 and 2013
- Microsoft® Exchange and Office 365 for contact and calendar synchronization
- .NET 4.7 (required for integration features only)

Further information around Exchange support is available [here].

Mobile Client System Requirements

- Safari® for iPad®
- Safari® for iPhone®
- Google Chrome™ Browser for Android
- Internet access to Act! Premium for Web IIS server

SQL Server Edition Recommendations

SQL Express limits processor use to a single CPU but allowing multiple cores, memory used by SQL to 1 GB, and the size of your data file to 10GB. For this reason, we recommend SQL Standard for any deployment over 20 users or 5 GB in size, allowing for growth. Individual performance may vary based on actual database size, ha