

Act! v26 System Requirements

All minimum system requirements are based on a single-user environment (one Windows client user accessing a local database or one web client user accessing a hosted database) and do not represent requirements for optimum performance of your Act! implementation. Recommended server system requirements are for environments of more than one user. Customer registration and activation are required and you must purchase one license of Act! per user. Your system must meet the minimum requirements to be eligible for technical support.

- Act! Premium Cloud *Also applicable for Act! CRM Classic
- Act! Premium (v26) – Access via Windows®
- Act! Premium (v26) – Access via Web

Act! Premium Cloud *Also applicable for Act! CRM Classic

System Hardware Requirements

- 1024 x 768 or higher resolution monitor
- Broadband Internet connection
- 4 GB system memory
- 1.8 GHz processor
- Network Interface Card
- Router and/or Firewall that supports IPv4 NAT or IPv6

Supported Office Integrations

- Microsoft® Office 2021 (32-bit and 64-bit)
- Microsoft® Office 2019 (32-bit and 64-bit)
- Microsoft® Office 2016 (32-bit and 64-bit)
- Microsoft® Exchange and Office 365 for contact and calendar synchronization (Further information around Exchange support is available [here](#))
- .NET 4.8

Mobile Client System Requirements

- Apple iOS
- Google Android

Supported Browsers

- Google Chrome™ Browser for Windows
- Google Chrome™ Browser for Mac
- Microsoft Edge™ v79 and above
- Apple macOS Safari® v17.6 and above

Act! Premium (v26) - Access via Windows®

System Hardware Requirements

- 4 GB available hard disk space
- 1024 x 768 or higher resolution monitor
- Broadband Internet connection

- 4 GB system memory
- 1.8 GHz processor
- .NET 4.8

Supported Operating Systems

- Windows Server 2022
- Windows Server 2019
- Windows Server 2016
- Windows 10 (64-bit)
- Windows 11 (64-bit)

Database Server

- Act! uses SQL Server® 2019 Express
- Act! requires that Microsoft SQL Server run on Intel or AMD-based devices with x64 processors (excludes all ARM-based processors) [Learn more](#)

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Act! Premium (v26) – Access via Web

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